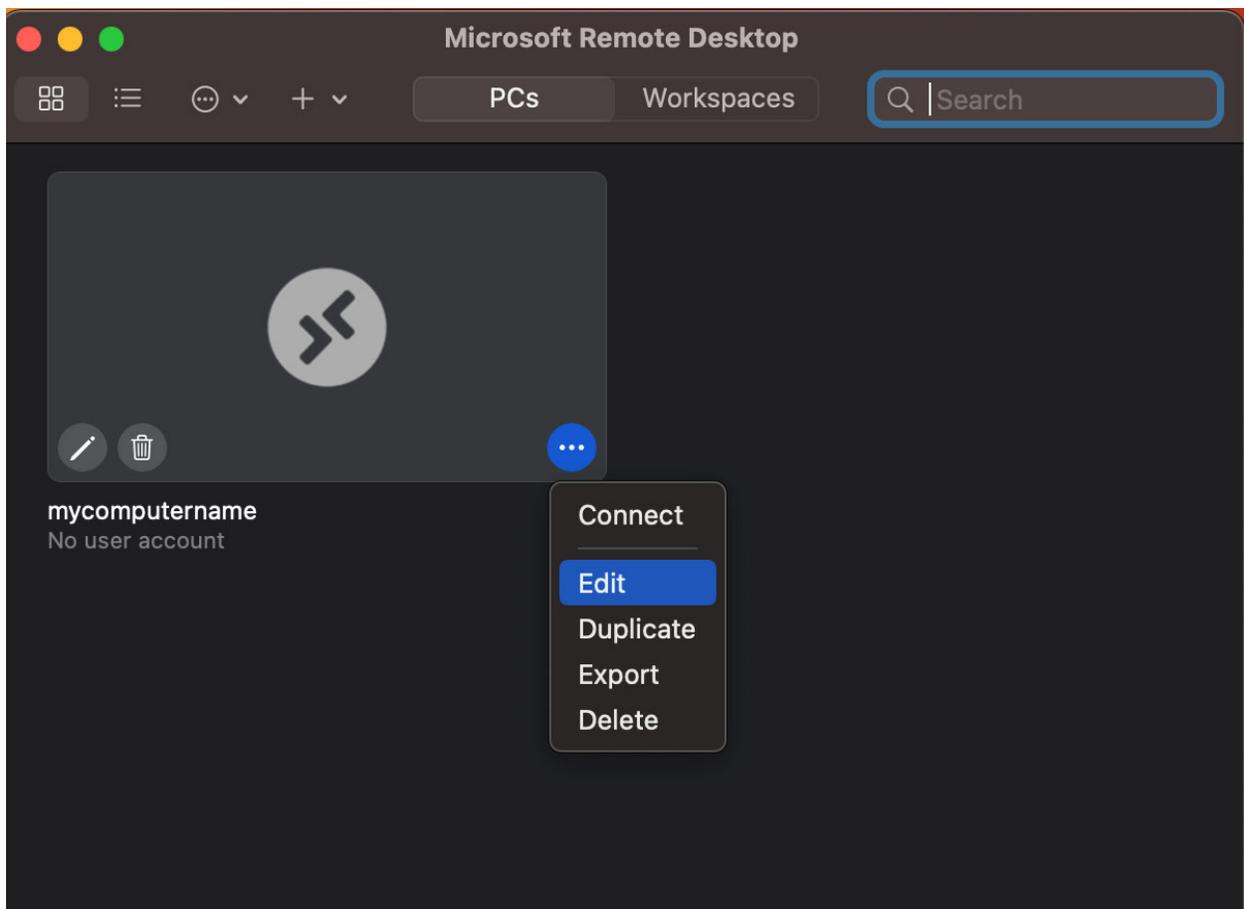


MacOS & ChromeBook: Update Remote Desktop Connection – RemoteApp Gateway

This document will guide you through updating the Gateway server name for your Remote Desktop Connection configured on your Mac or Chromebook. This gateway is used in lieu of the Cisco AnyConnect VPN client. Text-only instructions, without screenshots, can be found on the last page of this document.

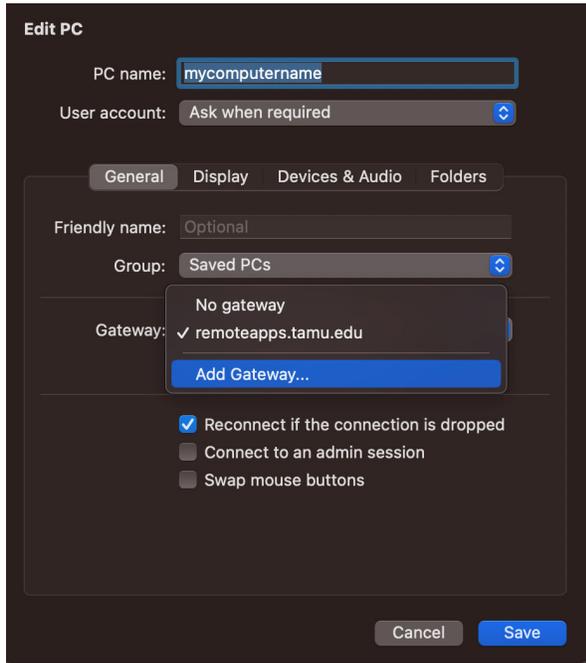
Prior to updating your connection, you must enroll in DUO for your DSA account. Click here for these instructions: <https://studentaffairs.tamu.edu/it/wp-content/uploads/Duo-Enrollment-Instructions.pdf>

1. Open Microsoft Remote Desktop and click the ellipsis on your computer and select Edit.

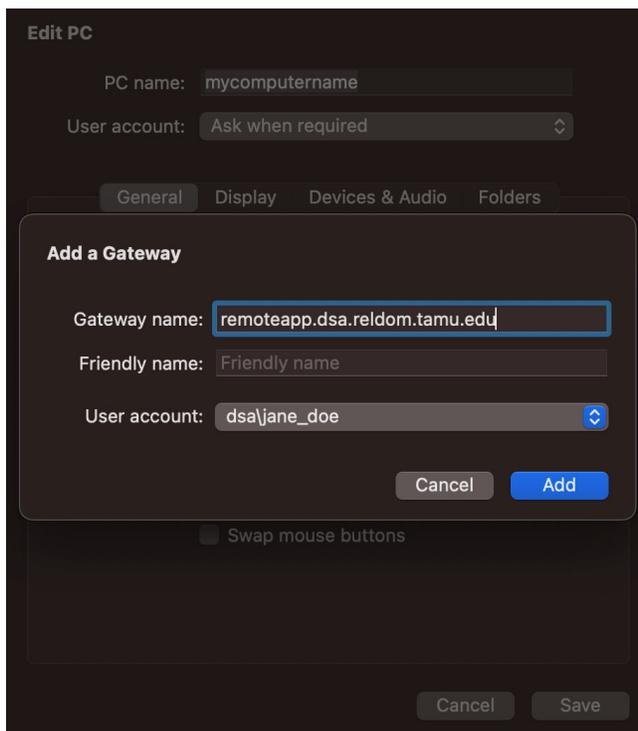


MacOS & ChromeBook: Update Remote Desktop Connection – RemoteApp Gateway

2. Select the arrow toggle on Gateway and click Add Gateway.

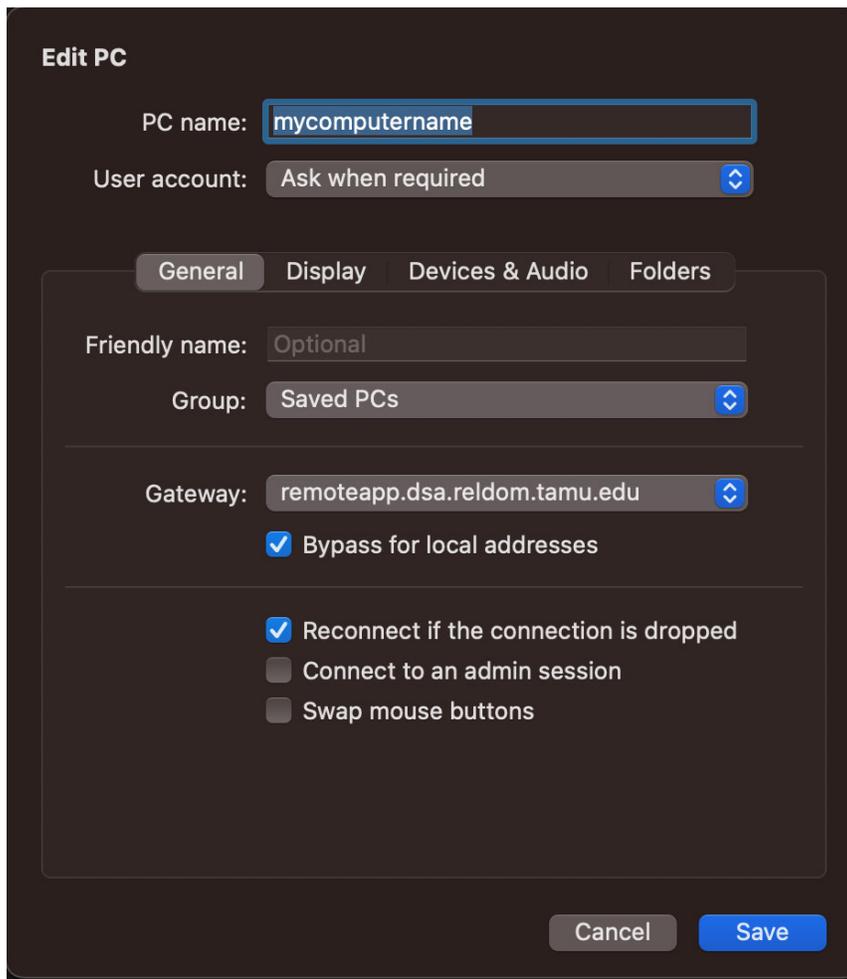


3. Enter remoteapp.dsa.reldom.tamu.edu in the Gateway name. Select your dsa account for User account. Click Add.



MacOS & ChromeBook: Update Remote Desktop Connection – RemoteApp Gateway

4. Change Gateway to newly created remoteapp.dsa.reldom.tamu.edu and click Save.



5. Now, when you connect, a DUO push will be sent to your DUO enrolled device. You must approve the request before the connection is allowed.

MacOS & ChromeBook: Update Remote Desktop Connection – RemoteApp Gateway

Text-only Instructions

1. Open Microsoft Remote Desktop and click the ellipsis on your computer and select Edit.
2. Select the arrow toggle on Gateway and click Add Gateway.
3. Enter remoteapp.dsa.reldom.tamu.edu in the Gateway name. Select your dsa account for User account. Click Add.
4. Change Gateway to newly created remoteapp.dsa.reldom.tamu.edu and click Save.