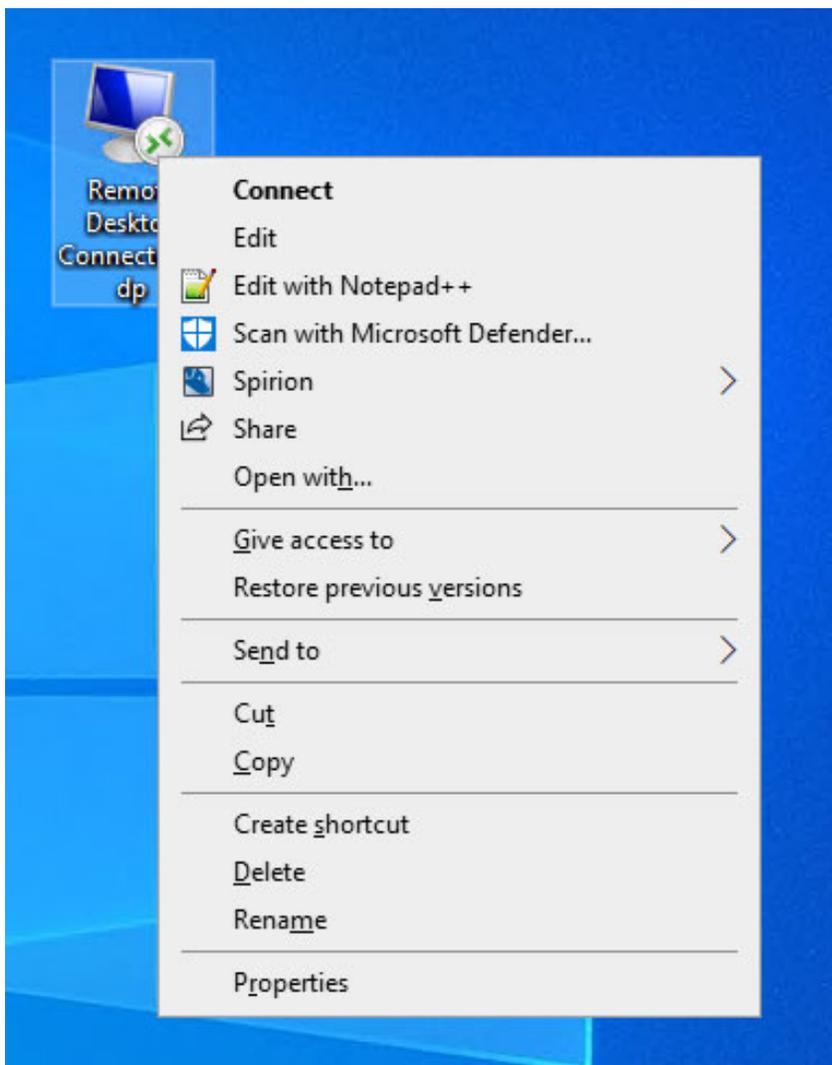


## PC: Update Remote Desktop Connection – RemoteApp Gateway

This document will guide you through updating the Gateway server name for your Remote Desktop Connection configured on your PC. This gateway is used in lieu of the Cisco AnyConnect VPN client. Text-only instructions, without screenshots, can be found on the last page of this document.

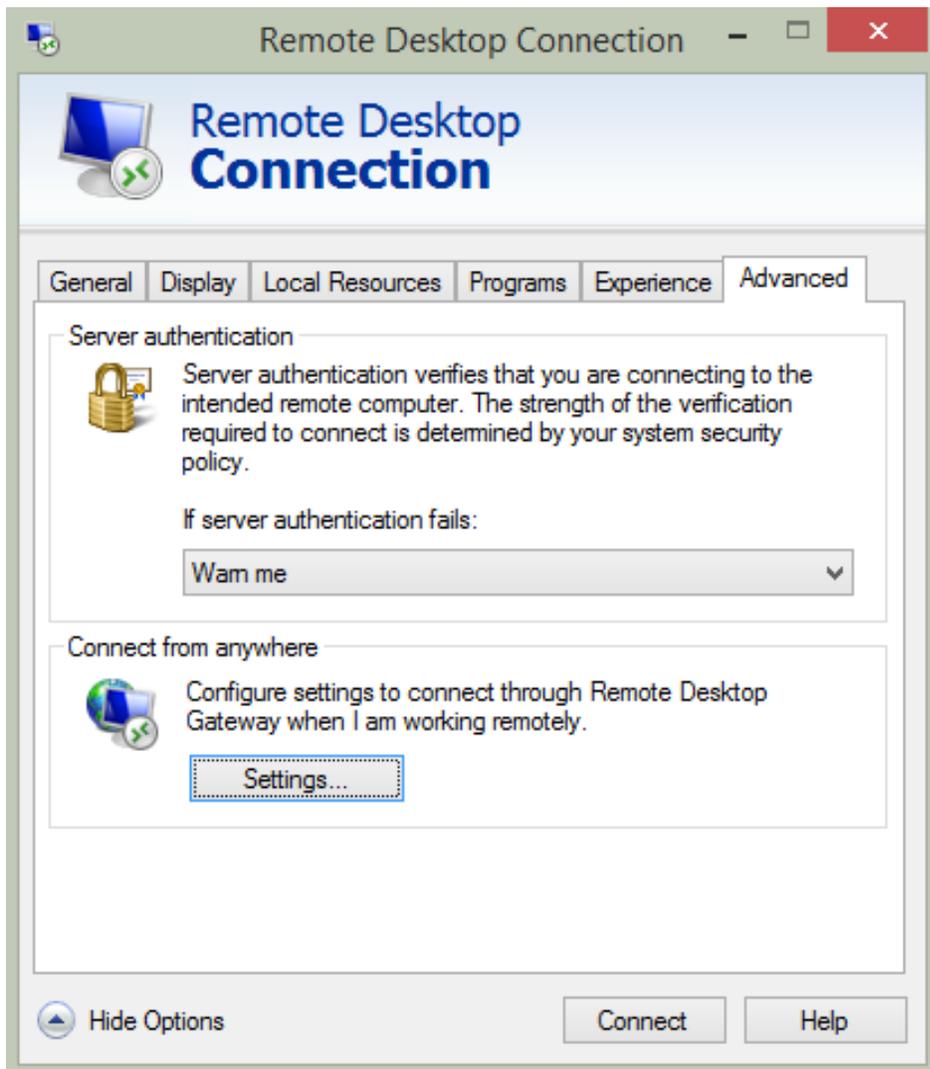
Prior to updating your connection, you must enroll in DUO for your DSA account. Click here for these instructions: <https://studentaffairs.tamu.edu/it/wp-content/uploads/Duo-Enrollment-Instructions.pdf>

1. Right-click on your saved Remote Desktop shortcut and select Edit.



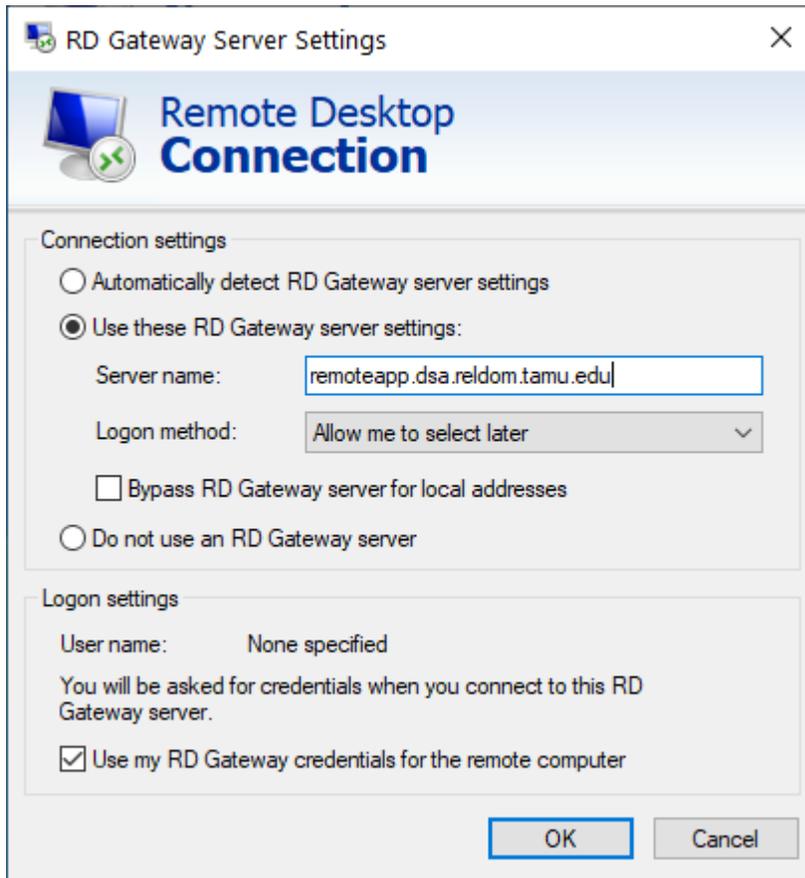
## PC: Update Remote Desktop Connection – RemoteApp Gateway

2. Click on the Advanced tab, then select Settings at the bottom.



## PC: Update Remote Desktop Connection – RemoteApp Gateway

3. Clear the entry for Server name and enter remoteapp.dsa.reldom.tamu.edu. Click OK.



RD Gateway Server Settings

**Remote Desktop Connection**

Connection settings

Automatically detect RD Gateway server settings

Use these RD Gateway server settings:

Server name:

Logon method:

Bypass RD Gateway server for local addresses

Do not use an RD Gateway server

Logon settings

User name: None specified

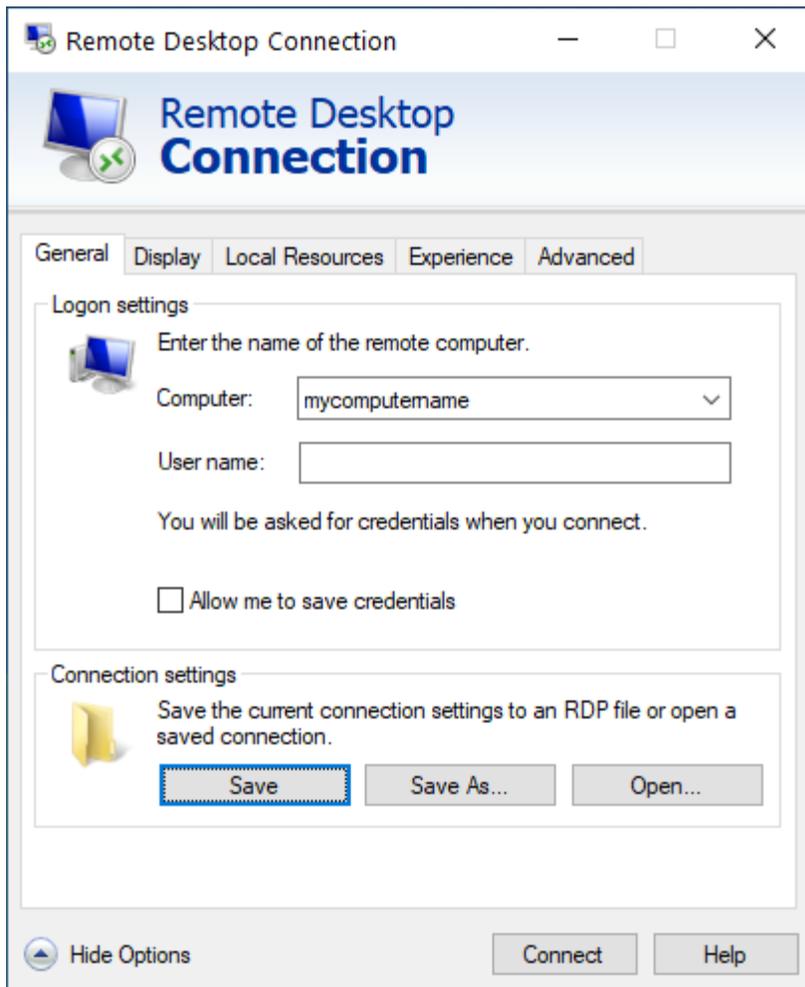
You will be asked for credentials when you connect to this RD Gateway server.

Use my RD Gateway credentials for the remote computer

OK Cancel

## PC: Update Remote Desktop Connection – RemoteApp Gateway

4. Click back to the General tab, click the Save button.



5. Now, when you connect, after entering your credentials, a DUO push will be sent to your DUO enrolled device. You must approve the request before the connection is allowed.

## **PC: Update Remote Desktop Connection – RemoteApp Gateway**

### **Text-only Instructions**

1. Right-click on your saved Remote Desktop shortcut and select Edit.
2. Click on the Advanced tab, then select Settings at the bottom.
3. Clear the entry for Server name and enter remoteapp.dsa.reldom.tamu.edu. Click OK.
4. Click back to the General tab, click the Save button.
5. Now, when you connect, after entering your credentials, a DUO push will be sent to your DUO enrolled device. You must approve the request before the connection is allowed.